Introduced by Assembly Member Negrete McLeod

February 16, 2005

An act to amend Sections 94854 and 94920 of the Education Code, relating to private postsecondary education.

LEGISLATIVE COUNSEL'S DIGEST

AB 523, as introduced, Negrete McLeod. Private postsecondary institutions: instructors and standards.

(1) Existing law, the Private Postsecondary and Vocational Education Reform Act of 1989, generally sets minimum standards of instructional quality, ethical and business practices, health and safety, and fiscal responsibility for private postsecondary and vocational educational institutions, as defined. The act establishes the Bureau for Private Postsecondary and Vocational Education, which, among other things, is required to review and investigate all institutions, programs, and courses of instruction approved under the act. By its own terms, the act is repealed as of January 1, 2008.

An existing provision of the act requires that, in determining the placement rate of an institution for a particular time period, an institution may count a student who drops out of the program after completing at least 75% of the program because the student has obtained employment that lasts for a period of 60 days in the occupations to which the program of instruction is represented to lead.

This bill would instead require that the institution could count a student who drops out of the program after completing at least 75% of the program because the student has obtained employment in an occupation included in the Standard Occupational Classifications

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system that is used on January 1, 2006, by the Bureau of Labor Statistics of the United States Department of Labor.

(2) An existing provision of the act relating to persons who are qualified to serve as directors of institutions that are under the jurisdiction of the act provides that the sole owner of an institution may serve in the capacity of director for 3 years prior to meeting a requirement that a director have 3 years' experience in an administrative position in a public or state-approved private postsecondary school.

This bill would specify that this provision refers to a sole owner, that term is used in the Corporations Code.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. Section 94854 of the Education Code is 2 amended to read:

94854. (a) Every institution shall meet all of the following performance standards for each program offered during the applicable time period described in subdivision (l):

- (1) Sixty percent or more of the students who began the program, did not cancel pursuant to Section 94867, and were originally scheduled at the time of enrollment to complete the course during that period, shall complete it.
- (2) Seventy percent or more of the students who completed the program within that period shall obtain employment starting within six months after completing the course in the occupations or job titles to which the course of instruction was represented to lead. For the purpose of this subdivision, "program" or "program of instruction" or "course" or "course of instruction" includes all courses of instruction, however denominated, that are represented to lead to the same or closely related occupations or job titles.
- (b) Every institution shall meet all of the following performance standards for all programs in the aggregate offered by the institution at each of its campuses during the applicable time period described in subdivision (*l*):
- (1) Sixty percent or more of all the students who began the programs did not cancel pursuant to Section 94867, and were

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originally scheduled at the time of enrollment to complete these programs during that time period, shall complete these programs.

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- (2) Seventy percent or more of all the students who completed the programs within that time period shall obtain employment, starting within six months after completing the programs, in the occupations or job titles to which the programs of instruction were represented to lead.
- (c) For the purposes of subdivisions (a) and (b), students who, as documented by the institution, have been prevented from completing the program or programs of instruction due to death, disability, illness, pregnancy, military service, or participation in the Peace Corps or Domestic Volunteer Service shall be excluded from the computations used to determine whether an institution has met the performance standards prescribed by those subdivisions. Except as provided in Section 94874, an institution shall not disclose the records maintained pursuant to this subdivision unless production of those records are required by any law, subpoena, or court order, or are necessary for a certified public accountant to prepare a compliance report pursuant to subdivision (g) of Section 94870.
- (d) An institution shall meet the standards prescribed in subdivisions (a) and (b) at each site at which the program or programs are offered. A determination of whether a particular site meets the standards prescribed in subdivisions (a) and (b) shall be based only on students who attended that site. An institution shall be subject to subdivisions (f) and (g) only with respect to its sites that fail to meet the standards prescribed in subdivisions (a) and (b).
- (e) (1) This subdivision applies only to institutions in which 15 or fewer students began a program or programs, did not cancel pursuant to Section 94867, and were originally scheduled to complete the program or programs within the applicable time period described in subdivision (*l*).
- (2) If an institution described in paragraph (1) fails to meet any of the standards prescribed in subdivision (a) or (b), but would have met that standard if one additional student had completed or obtained employment, the institution shall be deemed to comply with this section. If an institution described in paragraph (1) fails to meet the standard for review established in subdivision (f), but would have met the standard if one additional

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student had completed or obtained employment, the institution shall be deemed subject to subdivision (f).

- (f) (1) This subdivision applies only to an institution or any site that fails to meet any of the following:
- (A) Any of the standards established in subdivision (a) or (b) by 10 percent or less.
- (B) Any of the standards established in subdivision (a), but has a placement rate of 42 percent or more for the course in which the standard was failed.
- (C) Any of the standards established in subdivision (b), but has a placement rate of 42 percent or more for all courses in the aggregate.
- (2) If the institution's failure to meet the standards prescribed in subdivision (a) or (b) was not caused by a violation of this chapter, the council shall order, after notice and, if requested, after a hearing, that the institution implement a program to achieve compliance with subdivisions (a) and (b). The program may include any of the following:
- (A) Limitations on enrollment for specific courses of instruction.
- (B) Revision of admission policies and screening practices to ensure that students have a reasonable expectation of completing courses and obtaining employment.
- (C) Increased academic counseling and other student support services.
 - (D) Improved curricula, facilities, and equipment.
 - (E) Revisions to the qualifications and number of faculty.
- (F) Improved job placement services, including revisions to the qualifications and number of job placement personnel and the expansion of contacts with employees and state and federal employment development agencies.
- (G) Submission of a compliance report prepared by a certified public accountant, who is not an officer, director, shareholder, or employee of the institution, any parent corporation or any subsidiary, prepared pursuant to an attestation engagement in accordance with the Statements on Standards for Attestation Engagements of the American Institute of Certified Public Accounts, which states that the institution has complied with the performance standards in this section within the period set forth in paragraph (4).

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(H) Any other reasonable procedure required by the council bureau.

- (3) If an institution is subject to an order pursuant to paragraph (2), the <u>council</u> bureau may require that the institution file information or reports requested by the <u>council</u> bureau. The <u>council</u> bureau may also monitor the institution in the manner provided in subdivision (d) of Section 94878.
- (4) (A) An institution subject to an order pursuant to paragraph (2) shall satisfy the standards established in subdivisions (a) and (b) within the period designated by the eouncil bureau. This period shall not extend more than one year beyond the length of the program for noncompliance with the standards prescribed by subdivision (a) or more than one year beyond the longest program for noncompliance with the standards prescribed in subdivision (b).
- (B) If the institution fails to satisfy the standards of subdivision (a) within the period designated by the council bureau, the council bureau shall order the institution to cease offering the course of instruction at the campus where that program was offered. If the institution fails to satisfy the standards of subdivision (b) within the period designated by the council bureau, the council bureau shall revoke the institution's approval to operate, or approval to operate the branch or satellite campus where the programs were offered. No action shall be taken pursuant to this paragraph without notice, and, if requested by the institution, a hearing. In taking action pursuant to this subparagraph, the bureau shall consider the impact, if any, of changes in the employment rate in the area served by this institution.
- (g) If an institution fails to meet any of the standards established in subdivision (a) and does not have a placement rate of 42 percent or more for the program in which the standard was failed, the council bureau shall order the institution to cease offering the program of instruction at the campus where the course was offered. If the institution fails to meet any of the standards prescribed in subdivision (b) and does not have a placement rate of 42 percent or more for all programs in the aggregate, the council bureau shall revoke the institution's approval to operate, or approval to operate the branch or satellite campus where the programs were offered. No action shall be

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taken pursuant to this subdivision without notice and, if requested by the institution, a hearing.

- (h) (1) The institution shall have the burden of proving its compliance with this section.
- (2) The—eouneil bureau shall investigate the institution whenever the—council bureau deems appropriate to verify the institution's compliance with this section. The investigation shall include an examination of the records maintained by the institution pursuant to subdivision (j) and contacts with the students and employers.
- (3) If an institution willfully falsifies, alters, destroys, conceals, or provides untrue or misleading information relating to compliance with this section, including records maintained pursuant to subdivision (j), the council bureau shall revoke the institution's approval to operate. No action shall be taken pursuant to this paragraph without notice and, if requested by the institution, a hearing. This provision supplements, but does not supplant, any other penalty or remedy provided by law.
- (4) The institution shall pay all reasonable costs and expenses incurred by the <u>council</u> bureau in connection with this section at a time designated by the <u>council</u> bureau.
- (i) If the—council bureau, pursuant to subdivision (f) or (g), orders an institution to cease offering a program of instruction or revokes the approval of an institution to operate or operate a branch or satellite campus, the institution may apply, no sooner than two years after the order to cease or the revocation became effective, for approval to offer that program or for approval to operate. Before the—council bureau may grant any approval, the institution shall establish that it complies with this chapter, each program satisfies all of the minimum standards prescribed by this chapter, and the circumstances surrounding the institution's failure to meet the requirements of this section have sufficiently changed so that the institution will be substantially likely to comply with this section.
- (j) An institution shall maintain records of the name, address, and telephone number of students who enroll in a program of instruction, including students who begin the program and students who cancel pursuant to Section 94867, and of students who graduate from that program of instruction. An institution shall inquire whether students who complete a program of

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1 instruction obtain employment starting within six months of 2 completing the program in the occupation to which the program 3 of instruction is represented to lead and continue in employment 4 for a period of at least 60 days. The inquiry shall be documented 5 by a list indicating each student's name, address, and telephone 6 number; the employer's name, address, and telephone number; 7 the name, address, and telephone number of the person who 8 provided the information regarding the student's employment to the institution; the name, title, or description of the job; the date 10 the student obtained employment; the duration of the student's 11 employment; information concerning whether the student was 12 employed full-time or part-time including the number of hours 13 worked per week; and the names, addresses, and telephone 14 numbers of students who choose not to seek employment and 15 instead enroll in another program to earn a higher degree, as well 16 as the name and address of the institution in which they enroll. If 17 the student is self-employed, the list shall include reliable indices 18 of self-employment such as contracts, checks for payment, tax 19 returns, social security contribution records, records of accounts 20 receivable or customer payments, invoices for business supplies, 21 rent receipts, appointment book entries, business license, or any 22 other information required by the bureau that is a reliable 23 indicator of self-employment. 24

- (k) For the purposes of this section, the following definitions shall apply:
- (1) "Annual report" means the report required to be filed pursuant to Section 94861.
 - (2) (A) "Employment" means either of the following:

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- (i) Full-time employment for at least 32 hours per week for a period of at least 60 days in the occupations or job titles to which the program of instruction is represented to lead.
- (ii) Part-time employment for at least 17.5 hours, but less than 32 hours, per week for a period of at least 60 days in the occupations or job titles to which the program of instruction is represented to lead, provided the student completes a handwritten statement at the beginning of the program and at the end of the program which states that the student's educational objective is part-time employment. The institution shall not require that any student complete—such a statement or provide any incentive,

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1 financial or otherwise, to any student for signing—such a that 2 statement.

- (B) The bureau shall adopt regulations to specify the job tasks, other than those directly related to generating income, which may be counted towards meeting the hour requirements for full-time and part-time employment for students who are self employed.
- (3) "Hearing" means a hearing pursuant to the requirements of either Section 94965 or 94975.
- (4) "Placement rate" means the percentage of students who fulfilled the provisions of the following two subparagraphs:
- (A) Began the program, did not cancel pursuant to Section 94867, and were originally scheduled at the time of enrollment to complete the program during the applicable time period described in subdivision (*l*).
- (B) Completed the program, within the applicable time period described in subdivision (1) and started employment within six months of completing the program or, if employment requires taking a state licensure examination for which only graduates of the program may apply, then (i) started employment within six months of the date on which the state licensing agency announces the results of the first licensure examination reasonably available to students who completed the program, or (ii) started employment within six months of the next reasonably available licensure examination date for any student who did not receive passing results on the first exam. The time period determined pursuant to this subparagraph shall not exceed 10 months beyond the date of completion of the program of instruction. The institution shall retain a record of the date of the first reasonably available licensure exam following the completion date of each student, the date the licensure agency announces the results of the first reasonably available licensure exam, and the date of the next reasonably available licensure exam for each student who did not pass the first exam.
- (5) "Reporting period" means the institution's fiscal year or any year period designated by the <u>council</u> bureau to be covered in the institution's annual report.
- (6) "Time period" means the two most recent calendar years that ended at least eight months before the end of the institution's applicable reporting period.

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(*l*) (1) An institution's compliance with the standards prescribed in subdivisions (a) and (b) shall be determined as of the date on which the institution's reporting period ends.

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- (2) The institution shall report its determination of its compliance with the standards established in subdivisions (a) and (b) in each annual report.
- (3) The—council bureau may adjust the meaning of "time period" if the—council bureau finds that an adjustment is necessary for the efficient administration of this section. If any adjustment is made in the annual reporting periods, the—council bureau may adjust when the time period commences but shall not alter the two-year length of the period.
- (m) In determining the placement rate for a particular time period as described in subdivision (*l*), an institution may exclude from the determination a student whose completion date was extended beyond that time period if the extension was requested by the student in writing on an enrollment agreement modification request form that meets specifications established by the council bureau. The form shall include instructions to the student indicating that, when signed by both the student and the institution, the request modifies the existing agreement. The form shall not be valid unless it provides space for the student to complete a handwritten description, in the student's handwriting, of the reasons necessitating the extension that are distinctly personal to the student and unrelated to the provision of educational services or activities of the institution, contains the new expected completion date of the program, and is signed and dated by the student and the institution. The institution shall provide the student a copy of the signed modification request form. The institution shall retain the student's original written request to modify the enrollment agreement with the original enrollment agreement. A student excluded from the placement rate determination for a particular time period pursuant to this subdivision shall be included in the placement rate determination for the next immediately following time period. The institution shall state in the institution's annual report the number of students for whom an extension was granted.
- (n) In determining the placement rate for a particular time period as described in subdivision (*l*), an institution may exclude from the calculation a student who either:

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(1) Decides not to obtain employment and within six months of completing the program enrolls in a program to continue his or her education to obtain a higher level degree that is related to, or provides for the student to use, the same skills or knowledge obtained in the program the student completed.

- (2) Is in possession at the completion of the program of a valid United States Immigration and Naturalization Service Form I-20.
- (o) In determining the placement rate for a particular time period as described in subdivision (*l*), an institution may count a student who drops out of the program after completing at least 75 percent of the program because the student has obtained employment which lasts for a period of at least 60 days in the occupations or job titles an occupation included in a minor group of the Standard Occupational Classification system that is used by the Bureau of Labor Statistics of the United States Department of Labor on January 1, 2006, to which the program of instruction is represented to lead. No more than 10 percent of the institution's total number of placed students may be counted pursuant to this subdivision.
- (p) If an order to cease offering a program or a revocation is issued pursuant to this section, the council bureau may permit the institution to continue to offer the program or programs of instruction to the students who had begun the course or courses before the effective date of the order or revocation or may order the institution to cease instruction and provide a refund of tuition and all other charges to students.
- SEC. 2. Section 94920 of the Education Code is amended to read:
- 94920. (a) Each individual submitting an application for a certificate of authorization for service, pursuant to paragraph (3) of subdivision (b) of Section 94915, shall provide the council bureau with the following information:
 - (1) A completed application as supplied by the council bureau.
- (2) Certified copies of educational transcripts, where applicable.
 - (3) Verified employment history.
- (4) Other documentation of prior experience or education as required by the <u>council</u> bureau for verification.
- 39 (b) To be eligible for a certificate of authorization for service, 40 the applicant shall fulfill the following requirements:

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- (1) Instructors shall have all of the following qualifications:
- (A) No record of any violations of this chapter.

- (B) Verification that he or she possesses a combination of at least three years' experience and training or education in the occupation or job title category for which the certification is sought.
- (C) An instructor for a program that leads to a degree shall possess a degree of equal or higher level in the occupation for which certification is sought.
 - (2) Directors shall have both of the following qualifications:
- (A) Three years' experience in an administrative position in a public or an approved private postsecondary school.
 - (B) No record of any violations of this chapter.
- (3) Associate directors shall have both of the following qualifications:
- (A) Two years' experience in an administrative or other responsible position in a public or state approved private postsecondary school.
 - (B) No record of any violations of this chapter.
- (4) Financial aid directors shall have all of the following qualifications:
- (A) Five years' experience in an administrative position in the financial aid office of a public or approved private postsecondary school
- (B) Verification of completion within the previous two years of a training seminar or workshop certified by the Student Aid Commission as providing up-to-date comprehensive information on financial aid programs and policies.
 - (C) No record of any violations of this chapter.
- (D) Any other requirements the council bureau deems necessary.
- (5) Financial aid officers shall possess all of the following qualifications:
- (A) Verification of completion within the previous two years of a training seminar or workshop certified by the Student Aid Commission as providing up-to-date comprehensive information on financial aid programs and policies.
- 38 (B) No record of any violations of this chapter.
- 39 (C) Other requirements the council bureau deems necessary.

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(c) An individual who is the The sole owner, as that term is used in the Corporations Code, of an institution may serve in the capacity of director for three years prior to meeting the qualifications of subparagraph (A) of paragraph (2) of subdivision (b).

- (d) Any individual filling a position left vacant by a previously certified financial aid director or financial aid officer shall verify with the council bureau completion of the training referred to in subparagraph (A) of paragraph (5) of subdivision (b) within one year of accepting that position.
- (e) Each individual certified for authorization for service in the positions listed in paragraphs (1), (4), and (5) of subdivision (b) shall maintain at each private postsecondary educational institution where he or she is employed a validated transcript evidencing the successful completion of three continuing education units of recognized in-service training in their education, job title category, or employment field during every period of certification. These units may be completed through in-service training offered by accrediting associations, professional organizations, or council-approved programs.
- (f) Every certificate of authorization issued to a person who possesses the qualifications described in paragraphs (1), (4), and (5) of subdivision (b) shall be valid for a period of three years.
- (g) In addition to the requirements set forth in this section, the eouncil bureau may impose additional requirements by regulation.